



State of Connecticut

DDS Data Warehouse

DDS Provider to Statewide Comparison

Provider: ACORD, INC.

From: 7/1/2015 To: 6/30/2016

Last DW Load Date: 09/15/2016

Number of Records: 63

Region(s): NR, SR, WR

SERVICE TYPE		FOCUS AREA		PROVIDER					STATEWIDE				
CLA	COMMUNITY LIVING ARRANGEMENT	Code	Description	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met
		I	Planning and Personal Achievement	52	52	0	100%	0%	3,744	3,643	101	97%	3%
		II	Relationships & Community Inclusion	0	0	0			15	15	0	100%	0%
		III	Choice & Control	0	0	0			19	19	0	100%	0%
		IV	Rights, Respect & Dignity	17	17	0	100%	0%	1,310	1,291	19	99%	1%
		V	Safety	0	0	0			281	257	24	91%	9%
		VI	Health & Wellness	0	0	0			76	68	8	89%	11%
		VII	Satisfaction	26	26	0	100%	0%	2,076	2,033	43	98%	2%
		FOCUS AREA TOTALS		95	95	0	100%	0%	7,521	7,326	195	97%	3%
CRS	CONTINUOUS RESIDENTIAL SUPPORTS	Code	Description	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met
		I	Planning and Personal Achievement	10	6	4	60%	40%	4,044	3,328	716	82%	18%
		II	Relationships & Community Inclusion	4	4	0	100%	0%	908	898	10	99%	1%
		III	Choice & Control	4	4	0	100%	0%	978	971	7	99%	1%
		IV	Rights, Respect & Dignity	21	15	6	71%	29%	5,896	5,226	670	89%	11%
		V	Safety	52	35	17	67%	33%	14,199	12,369	1,830	87%	13%
		VI	Health & Wellness	7	6	1	86%	14%	2,729	2,405	324	88%	12%

* If a zero appears in the "Total Count" column then there were no Quality Indicators rated for the Service Type or Focus Area during the timeframe indicated at the top of the report.

9/16/2016 2:41:26 PM

IR10_ProviderStatewideComparison

Page 1 of 6

"DDS must comply with the Healthcare Insurance Portability and Accountability Act of 1996 (HIPAA). This law provides for the privacy and security of healthcare information. Disclosure of information is allowed only as required and permitted by law, or when an individual has given DDS written permission. This includes information that identifies individuals, such as but not limited to names, DDS numbers, locations or addresses."



State of Connecticut

DDS Data Warehouse

DDS Provider to Statewide Comparison

Provider: ACORD, INC.

From: 7/1/2015 To: 6/30/2016

Last DW Load Date: 09/15/2016

Number of Records: 63

Region(s): NR, SR, WR

SERVICE TYPE		FOCUS AREA		PROVIDER					STATEWIDE				
CRS	CONTINUOUS RESIDENTIAL SUPPORTS	VII	Satisfaction	3	3	0	100%	0%	999	961	38	96%	4%
		FOCUS AREA TOTALS		101	73	28	72%	28%	29,753	26,158	3,595	88%	12%
DSO	DAY SUPPORT OPTIONS (PER DAY)	Code	Description	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met
		I	Planning and Personal Achievement	58	47	11	81%	19%	7,221	6,459	762	89%	11%
		II	Relationships & Community Inclusion	6	6	0	100%	0%	461	460	1	100%	0%
		III	Choice & Control	3	3	0	100%	0%	356	354	2	99%	1%
		IV	Rights, Respect & Dignity	37	35	2	95%	5%	4,171	4,031	140	97%	3%
		V	Safety	78	69	9	88%	12%	6,023	5,417	606	90%	10%
		VI	Health & Wellness	8	7	1	88%	13%	1,121	1,054	67	94%	6%
		VII	Satisfaction	25	22	3	88%	12%	2,955	2,908	47	98%	2%
		FOCUS AREA TOTALS		215	189	26	88%	12%	22,308	20,683	1,625	93%	7%
		Code	Description	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met
FAM	FAMILY HOME	I	Planning and Personal Achievement	5	3	2	60%	40%	885	737	148	83%	17%
		II	Relationships & Community Inclusion	0	0	0			120	120	0	100%	0%
		III	Choice & Control	0	0	0			111	111	0	100%	0%
		IV	Rights, Respect & Dignity	4	4	0	100%	0%	692	655	37	95%	5%

* If a zero appears in the "Total Count" column then there were no Quality Indicators rated for the Service Type or Focus Area during the timeframe indicated at the top of the report.

9/16/2016 2:41:26 PM

IR10_ProviderStatewideComparison

Page 2 of 6

"DDS must comply with the Healthcare Insurance Portability and Accountability Act of 1996 (HIPAA). This law provides for the privacy and security of healthcare information. Disclosure of information is allowed only as required and permitted by law, or when an individual has given DDS written permission. This includes information that identifies individuals, such as but not limited to names, DDS numbers, locations or addresses. "



State of Connecticut

DDS Data Warehouse

DDS Provider to Statewide Comparison

Provider: ACORD, INC.

From: 7/1/2015 To: 6/30/2016

Last DW Load Date: 09/15/2016

Number of Records: 63

Region(s): NR, SR, WR

SERVICE TYPE		FOCUS AREA		PROVIDER					STATEWIDE				
FAM	FAMILY HOME	V	Safety	0	0	0			168	165	3	98%	2%
		VI	Health & Wellness	2	0	2	0%	100%	236	227	9	96%	4%
		VII	Satisfaction	1	1	0	100%	0%	258	251	7	97%	3%
		FOCUS AREA TOTALS		12	8	4	67%	33%	2,470	2,266	204	92%	8%
GSE	GROUP SUPPORTED EMPLOYMENT (PER DAY)	Code	Description	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met
		I	Planning and Personal Achievement	64	63	1	98%	2%	5,052	4,404	648	87%	13%
		II	Relationships & Community Inclusion	2	2	0	100%	0%	176	176	0	100%	0%
		III	Choice & Control	1	1	0	100%	0%	147	142	5	97%	3%
		IV	Rights, Respect & Dignity	14	14	0	100%	0%	1,702	1,559	143	92%	8%
		V	Safety	9	8	1	89%	11%	774	652	122	84%	16%
		VI	Health & Wellness	5	4	1	80%	20%	601	571	30	95%	5%
		VII	Satisfaction	17	17	0	100%	0%	1,502	1,474	28	98%	2%
		FOCUS AREA TOTALS		112	109	3	97%	3%	9,954	8,978	976	90%	10%
IDN	INDIVIDUALIZED DAY NON-VOC (PER 15 MIN)	Code	Description	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met
		I	Planning and Personal Achievement	5	4	1	80%	20%	1,252	1,136	116	91%	9%
		II	Relationships & Community Inclusion	2	2	0	100%	0%	161	161	0	100%	0%

* If a zero appears in the "Total Count" column then there were no Quality Indicators rated for the Service Type or Focus Area during the timeframe indicated at the top of the report.

9/16/2016 2:41:26 PM

IR10_ProviderStatewideComparison

Page 3 of 6

"DDS must comply with the Healthcare Insurance Portability and Accountability Act of 1996 (HIPAA). This law provides for the privacy and security of healthcare information. Disclosure of information is allowed only as required and permitted by law, or when an individual has given DDS written permission. This includes information that identifies individuals, such as but not limited to names, DDS numbers, locations or addresses. "



State of Connecticut

DDS Data Warehouse

DDS Provider to Statewide Comparison

Provider: ACORD, INC.

From: 7/1/2015 To: 6/30/2016

Last DW Load Date: 09/15/2016

Number of Records: 63

Region(s): NR, SR, WR

SERVICE TYPE		FOCUS AREA		PROVIDER					STATEWIDE				
IDN	INDIVIDUALIZED DAY NON-VOC (PER 15 MIN)	III	Choice & Control	1	1	0	100%	0%	130	130	0	100%	0%
		IV	Rights, Respect & Dignity	8	8	0	100%	0%	987	957	30	97%	3%
		V	Safety	2	2	0	100%	0%	1,034	959	75	93%	7%
		VI	Health & Wellness	3	2	1	67%	33%	290	277	13	96%	4%
		VII	Satisfaction	0	0	0			429	421	8	98%	2%
		FOCUS AREA TOTALS		21	19	2	90%	10%	4,283	4,041	242	94%	6%
IDV	INDIVIDUALIZED DAY VOC (PER 15 MIN)	Code	Description	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met
		I	Planning and Personal Achievement	3	3	0	100%	0%	570	510	60	89%	11%
		II	Relationships & Community Inclusion	0	0	0			59	59	0	100%	0%
		III	Choice & Control	0	0	0			52	47	5	90%	10%
		IV	Rights, Respect & Dignity	0	0	0			409	371	38	91%	9%
		V	Safety	0	0	0			195	176	19	90%	10%
		VI	Health & Wellness	0	0	0			120	115	5	96%	4%
		VII	Satisfaction	1	1	0	100%	0%	233	224	9	96%	4%
		FOCUS AREA TOTALS		4	4	0	100%	0%	1,638	1,502	136	92%	8%
IL	INDEPENDENT LIVING/OWN HOME			Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met
		Code	Description	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met

* If a zero appears in the "Total Count" column then there were no Quality Indicators rated for the Service Type or Focus Area during the timeframe indicated at the top of the report.

9/16/2016 2:41:26 PM

IR10_ProviderStatewideComparison

Page 4 of 6

"DDS must comply with the Healthcare Insurance Portability and Accountability Act of 1996 (HIPAA). This law provides for the privacy and security of healthcare information. Disclosure of information is allowed only as required and permitted by law, or when an individual has given DDS written permission. This includes information that identifies individuals, such as but not limited to names, DDS numbers, locations or addresses. "



State of Connecticut

DDS Data Warehouse

DDS Provider to Statewide Comparison

Provider: ACORD, INC.

From: 7/1/2015 To: 6/30/2016

Last DW Load Date: 09/15/2016

Number of Records: 63

Region(s): NR, SR, WR

SERVICE TYPE		FOCUS AREA		PROVIDER					STATEWIDE				
IL	INDEPENDENT LIVING/OWN HOME	I	Planning and Personal Achievement	16	10	6	63%	38%	2,044	1,784	260	87%	13%
		II	Relationships & Community Inclusion	3	3	0	100%	0%	257	257	0	100%	0%
		III	Choice & Control	4	4	0	100%	0%	328	327	1	100%	0%
		IV	Rights, Respect & Dignity	20	15	5	75%	25%	1,936	1,817	119	94%	6%
		V	Safety	22	22	0	100%	0%	2,205	2,162	43	98%	2%
		VI	Health & Wellness	8	5	3	63%	38%	722	644	78	89%	11%
		VII	Satisfaction	6	6	0	100%	0%	827	813	14	98%	2%
		FOCUS AREA TOTALS		79	65	14	82%	18%	8,319	7,804	515	94%	6%
SEI	INDIVIDUAL SUPPORTED EMPLOYMENT	Code	Description	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met	Total Count	Count Met	Count Not Met	Percent Met	Percent Not Met
		I	Planning and Personal Achievement	10	7	3	70%	30%	872	739	133	85%	15%
		II	Relationships & Community Inclusion	0	0	0			45	45	0	100%	0%
		III	Choice & Control	0	0	0			77	76	1	99%	1%
		IV	Rights, Respect & Dignity	5	4	1	80%	20%	630	597	33	95%	5%
		V	Safety	0	0	0			121	121	0	100%	0%
		VI	Health & Wellness	0	0	0			56	55	1	98%	2%
		VII	Satisfaction	1	1	0	100%	0%	303	294	9	97%	3%

* If a zero appears in the "Total Count" column then there were no Quality Indicators rated for the Service Type or Focus Area during the timeframe indicated at the top of the report.

9/16/2016 2:41:26 PM

IR10_ProviderStatewideComparison

Page 5 of 6

"DDS must comply with the Healthcare Insurance Portability and Accountability Act of 1996 (HIPAA). This law provides for the privacy and security of healthcare information. Disclosure of information is allowed only as required and permitted by law, or when an individual has given DDS written permission. This includes information that identifies individuals, such as but not limited to names, DDS numbers, locations or addresses. "



State of Connecticut

Provider: ACORD, INC.

DDS Data Warehouse

DDS Provider to Statewide Comparison

From: 7/1/2015 To: 6/30/2016

Last DW Load Date: 09/15/2016

Number of Records: 63

Region(s): NR, SR, WR

SERVICE TYPE		FOCUS AREA	PROVIDER					STATEWIDE				
SEI	INDIVIDUAL SUPPORTED EMPLOYMENT	FOCUS AREA TOTALS	16	12	4	75%	25%	2,104	1,927	177	92%	8%

* If a zero appears in the "Total Count" column then there were no Quality Indicators rated for the Service Type or Focus Area during the timeframe indicated at the top of the report.

9/16/2016 2:41:26 PM

IR10_ProviderStatewideComparison

Page 6 of 6

"DDS must comply with the Healthcare Insurance Portability and Accountability Act of 1996 (HIPAA). This law provides for the privacy and security of healthcare information. Disclosure of information is allowed only as required and permitted by law, or when an individual has given DDS written permission. This includes information that identifies individuals, such as but not limited to names, DDS numbers, locations or addresses. "